

O I P E
APR 29 2004
PATENT

CSCO-48061

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Herman et al.)
Examiner: Nguyen, C. T.
Serial No.: 09/420,208)
Art Unit: 2176
Filing Date: October 18, 1999)
RECEIVED
For: REMOTE COMPUTER SYSTEM)
MANAGEMENT THROUGH AN)
FTP INTERNET CONNECTION)
MAY 06 2004
Technology Center 2100

RECEIVED
MAY 06 2004
Technology Center 210

PRELIMINARY AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

Hon. Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed December 29, 2003, Applicants respectfully request reconsideration of the above referenced patent application. Please amend the above identified application as follows and consider the following remarks for allowance of the above identified patent application.